

RIP Risk Intelligence Platform

Hospitality Groups & Hotel Owners

Real-world risk assessment for luxury and remote properties.

WHAT RIP IS

YAVA’s Risk Intelligence Platform (RIP) is an engineering-led assessment of how a hotel or hospitality asset performs against operational, cyber and physical risk in practice - across the property management system, payments, guest data, surveillance, access and back-of-house systems that hotels run on every day.

THE HOSPITALITY PROBLEM

Hotels sit on a particular combination of exposure: a high volume of guest data, integrated payment flows, third-party booking and channel systems, distributed back-of-house infrastructure, and a steady churn of staff and contractors. In remote or resort locations the picture is harder still - connectivity is fragile, support is far away, and incidents are slow to resolve.

Brand standards and central IT cover some of this. The on-property reality, particularly in independent or leased properties, is often very different.

HOW YAVA HELPS

- **Property-level ground truth:** an engineer-led look at the actual systems and controls on site, not just brand-standard checklists.
- **PMS, payments and guest data:** focused review of where guest information and money actually flow, and where they are exposed.
- **Surveillance and access:** honest assessment of whether the cameras, locks, key systems and visitor flows would stand up to a real incident or claim.
- **Insurance support:** evidence that supports renewal conversations and, where useful, premium discussions with underwriters.

WHAT YAVA ASSESSES

LAYER	FOCUS	EXAMPLES OF WHAT WE EXAMINE
External Layer	Physical security & access	Perimeter, surveillance, access control, biometrics, guard procedures, visitor and contractor management, evidence retention
Internal Layer	Cyber, network & operational systems	Network architecture, identity and privileged access, core operational systems (PMS, ERP, OT/SCADA), VPN and remote access, backup and logging, cloud exposure
Training Layer	Human and behavioural risk	Credential handling, access governance, incident response, threat awareness, MFA discipline, escalation behaviour under pressure

BOOTS ON THE GROUND

YAVA engineers deploy to the property. We have run RIP assessments across luxury hospitality including Indian Ocean island properties, where remote location, multi-vendor IT and complex guest flows all combine. Findings are based on what we see, not what the operator self-reports.

WHAT YOU RECEIVE

- A scored RIP Report covering External, Internal and Training layers - at property level.
- Portfolio view across multiple properties where applicable, using a consistent methodology.
- A remediation roadmap suitable for the GM, central operations and brand standards teams.
- A renewal-ready summary for insurers and brokers.

HOW YAVA WORKS WITH HOSPITALITY CLIENTS

STAGE	WHAT HAPPENS
1. Scoping	We agree the assets, sites, systems and questions in scope. Light-touch, fixed-fee.
2. Remote review	Document, intelligence and configuration review before any travel - to focus the on-site work.
3. On-site assessment	YAVA engineers deploy to the asset. External, internal and training layers examined in person.
4. Risk scoring	Findings are scored on a defensible 100-point model across all three layers.
5. Reporting & briefing	A structured RIP Score Report plus a verbal briefing for the client and, where relevant, their broker or underwriter.
6. Remediation (optional)	YAVA's engineering team can implement the fixes - the same partner that found the issues.

WHY THIS IS COST-EFFECTIVE

Traditional advisory firms produce desktop reports at consultancy day rates. Large systems integrators sell platforms before they understand the asset. Security firms protect the perimeter but cannot see the systems behind it. YAVA is an engineering-led firm that already deploys teams into complex environments to build and run systems. Risk assessment is a natural extension of that work - and is priced accordingly. Clients pay for ground truth, not slide decks.

WHAT THIS LOOKS LIKE IN PRACTICE

On a recent four-property pilot in the Indian Ocean, YAVA identified material exposure across PMS, payments, surveillance and access. The remediation roadmap materially reduced the underwriting risk profile at renewal - using the same assessment evidence for both operations and insurance.

WHERE YAVA OPERATES

YAVA has hospitality and resort-environment experience across multiple regions. The table below summarises operating regions relevant to hotel groups and individual property owners.

ENQUIRIES

For enquiries into this service, contact help@yava.com or complete the contact form at www.yava.com/contactus.

REGION	OPERATING EXPERIENCE
United Kingdom & Europe	United Kingdom (HQ), Ireland, France, Germany, Italy, Spain, Portugal, Netherlands, Belgium, Switzerland, Nordic markets
East Africa	Kenya, Tanzania, Uganda, Rwanda, Ethiopia, South Sudan, Somalia, Djibouti
West Africa	Nigeria, Ghana, Senegal, Côte d'Ivoire, Sierra Leone, Liberia, Mali, Burkina Faso
Central & Southern Africa	Democratic Republic of Congo, Republic of Congo, Cameroon, Angola, Zambia, Mozambique, South Africa, Namibia
Indian Ocean	Mauritius, Seychelles, Madagascar, Maldives, Comoros
Middle East & North Africa	United Arab Emirates, Saudi Arabia, Qatar, Bahrain, Oman, Jordan, Egypt, Morocco, Tunisia, Lebanon, Iraq
South Asia	India, Pakistan, Bangladesh, Sri Lanka, Nepal
South-East Asia	Singapore, Malaysia, Indonesia, Thailand, Vietnam, Philippines
Americas	United States, Canada, Mexico, Brazil, Colombia, Caribbean territories